



## Terms and Conditions Rentals

Camping Pors Peron is a family-run campsite catering for touring caravans, motor caravans and tents with mobile homes & canvas lodge tents to hire. To make your stay even more enjoyable we ask you to please read the following 'Terms and Conditions' before making your booking.

All of our accomodations are non-smoking. The non-respect of this rules will cause the immediate exclusion and permanent of Camping Pors Peron.

### Advance booking

The preferred method of booking is via our website and online booking/payment system, you can also telephone the reception on 0033 298 704 024. Please remember that we are one hour ahead of GMT.

### Advance booking deposits rentals

We will charge you a non-refundable deposit of 25% of the total cost of a reservation at the time you make your booking, with a minimum of 50 €.

If the balance is under 50 €, you will be charge of the totality of your booking when you will make the reservation.

Otherwise the balance will be due 30 days before your arrival. We accept payments by credit/debit card or bank transfers.

If you make a reservation less than 30 days before your arrival, the balance will be charge to confirm the booking.

Application fee of 7 € will be charge for a booking between the 4th July 2025 until the 24th August 2025.

### Arrivals/Departures

Your Accomodation will be available to you from 4pm on the day of your arrival and you must vacate by 10am on the day of your departure. Except by prior arrangement, we can not guarantee your mobile-home will be available before 4pm if you arrive early

Note: If you believe that your arrival will be delayed beyond 20:00 hours on any evening due to ferry arrival times or travelling times, it is important that you email or call the campsite in these circumstances in order that we can explain you how to process.

### Bed Linen

Bed linen are not included in the rentals. The tenant must provide his own bed linen to protect bedding. In the case of the tenant can not provide his own bed linen, a linen rental service is available at reception.

### Animals

Camping Pors Peron accept only dogs and cats in their accomodations, we allowed one animal maximum per accomodation and per booking. An extra fee of 5 € per day will be charge. All animal owners must respect our rules and regulations. Any damages observe will be charge to the occupant

of the accommodation at this time. This damage will be deduce from the deposit made at your arrival ( cf. article just below). If the total cost of the damage exceeds the deposit amount, an invoice will be send to the tenant of the holidays accomodation in order to pay it.

### **Accomodation security deposit**

On arrival at the campsite you will be asked to provide a 200 € security deposit wich covers breakages and damage (150€) and also the cleaning of the mobile home and the lodge tent (50 €)

We can either take a deposit with the card.

The deposit will be cancel after your departure when we will check your accomodation and if you cause no damage and the cleaning is satisfactory.

If the reparis cost less than 150 €, we will refund the amount left over after taking off the repairs costs.

If the repairs cost more than 150 € we will give you an invoice to cover the extra costs. On your departure we expect the mobile home and the lodge tent to be left in the same clean condition as when you arrived. The security deposit of 50 € will be retained for cleaning if necessary.

### **Electric vehicle**

It is totally forbidden to recharge an electric vehicle on the campsite hook up or in our accomodations. Recharge area are made in the neighborhood cities.

### **Cancelling your booking**

If you cancel the booking :

- more than 30 days before it is due to start, your initial payment will not be refunded.
- If you cancel your booking for any reason, 30 days or less before it starts, the total cost is due and there will be no refund.

To cancel your booking you will need to give notice to the Campsite by e-mail or telephone. If you have not received an answer within 24 hours your must assume that we have not received you cancellation request.

### **Cancellation Insurance**

The campsite Pors Peron offers you optional Cancellation and Interruption insurance in your rental contract. Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campeze Couvert insurance. In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at [www.campez-couvert.com](http://www.campez-couvert.com) or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents. You can subscribe to the cancellation insurance we provide, this insurance amount to 4 % of the total cost of your stay ( not including the city tax ). As soon as you have subscribed to the cancellation insurance, it can not be delete or refunded.

### **Optional departure cleaning charge**

It is possible to request a departure cleaning service at the extra cost of 50 €. We expect the accomodation be in a satisfactory state with no washing-up or rubbish/recycling left behind. Please contact the reception at least 48 hours before departure to book this service.

### **If you do not turn up ('no shows')**

If you do not turn up at the campsite by 11pm on the first day of the booking (without letting the site know more than seven days beforehand), we will treat you as having cancelled the booking and you will not be entitled to a refund of your deposit.

### **Early Departure**

If you decide to leave the accommodation early we will keep any unused fees and you will not be entitled to a refund.

### **Bookings modifications**

You can make amendments to your booking either via our email address or by telephoning the campsite reception. Where ever possible we will try to meet your needs depending on campsite specific considerations, such as mobile home or lodge tent availability and changes in the cost of your stay. This applies only to making amendments to an existing booking

#### **Data Protection**

All the information taken at the time of booking is collected solely for the purpose of processing your booking at Camping Pors Peron.

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### **General**

By making a booking, you agree that this refund, cancellation and amendment policy will apply to your booking.

We look forward to welcoming you to Camping Pors Peron and hope you enjoy your stay with us.

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